

**Gerry Brönnimann**


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**Von:** confirmation@recreation.gov  
**Gesendet:** Montag, 6. Februar 2017 22:45  
**An:** GERHARD BROENNIMANN  
**Betreff:** Confirmation Letter Email

**Priorität:** Niedrig



**Your Reservation Number: 2-37190905**

	<p><b>WILLIWAW CAMPGROUND</b> <b>Site:</b>  &amp;nbsp;020 <b>Site Type:</b> RV NONELECTRIC <b>Loop:</b> DBLS <b>Primary Occupant:</b> Gerhard Broennimann <b># of Occupants:</b> 2 <b># of Vehicles:</b> 1 <b>Equipment:</b> 1 Caravan/Camper Van <b># Of Pets:</b> 0 <b>Arrival Date:</b> Sun Aug 6 2017 Check-in Time: 2:00 PM <b>Departure Date:</b> Mon Aug 7 2017 Check-out Time: 1:00 PM</p>								
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<b>Important Billing Information:</b> Recreation.gov - 888-448-1474 NY	<table><tr><td>Use Fee:</td><td>\$28.00</td></tr><tr><td>Transaction Fee:</td><td>\$9.00</td></tr><tr><td colspan="2"><hr/></td></tr><tr><td><b>Total:</b></td><td><b>\$37.00</b></td></tr></table>	Use Fee:	\$28.00	Transaction Fee:	\$9.00	<hr/>		<b>Total:</b>	<b>\$37.00</b>
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### Customer Info

**Name:** Gerhard Broennimann  
**Phone:** 619-236-9292  
**Address:** Querstrasse 6, Fahrweid  
UNKN 8951

Past Paid:	\$0.00
Payment Tendered:	\$37.00
New Amount Owing:	\$0.00
Payment Method:	
MasterCard:	\$ 37.00
Credit Card Number:	*****8445
Credit Card Expiry Date:	08/2017
Credit Card Holder Name:	Gerhard Broennimann

[View Reservation Details](#)

You can see all your reservations at any time by visiting [My Account](#) page

## KNOW BEFORE YOU GO

- Be bear aware; keep all food out of sight in approved containers or locked inside your vehicle and remove all food from area after eating
- For more information on Chugach National Forest, [click here](#)
- **Don't Move Firewood:** Prevent the spread of tree-killing pests by purchasing firewood near your destination and burning it on-site. For more information visit [dontmovefirewood.org](#).

## DIRECTIONS

From Anchorage go 55 miles south on Seward highway to Portage Glacier Road (milepost 78.9). The campground is located at mile 4.1 of the Portage Glacier Road.

## Let's Stay in Touch

We send periodic newsletters and recreation-related updates that you may find helpful as you plan your next trip. Simply check mark the "[X] Keep me informed..." choice on your Profile to receive these important updates.

## GENERAL INFORMATION

### Your Reservation

Requests for changes and cancellations should be made by visiting [recreation.gov](#).

Should there be any problem with your reservation or refund, please contact Customer Service at <http://www.recreation.gov/contact.do>

You may be charged additional fees (extra vehicle, firewood, visitors, additional equipment, etc.) when you check-in.

Reserved campsites and group overnight facilities will be held until check-out time on the day following your scheduled arrival. Group day use facilities will be held until check-in time on your scheduled arrival date.

We welcome your comments or questions concerning our reservation service. Please provide them by contacting Customer Service at <http://www.recreation.gov/contact.do>.

### Policies

### Billing Information

If you paid by bank card, your monthly statement will contain a reservation billing under the name Recreation Gov 888-4481474 NY. Please make note of this. If you have questions, please call the toll free number listed above.

#### **Changes and Cancellations**

A \$10.00 service fee will apply if you change or cancel your reservation. The service fee will be deducted from the amount of the refund you receive. Prior to arrival changes may be made up to the minimum booking window through the call center. Changes made within the minimum booking window or upon arrival may be made at the facility depending on local policy. Late cancellations for a single nights use fee will forfeit the entire use fee (without an additional service charge). The day prior to arrival is post 12am/midnight (EST). Recreation.gov operational hours are in EST (Eastern Standard Time.) Please consider this when making any changes or cancellations.

**Reservation Fee** If a reservation fee is charged, it is non-refundable.

#### **Late Cancellations**

**Individual Campsites** If you cancel an individual campsite reservation on the day before or on your scheduled arrival date, a \$10.00 service fee will be charged and you will also forfeit the first nights use fee.

**Cabins** If you cancel a cabin reservation within 14 days of your scheduled arrival date, you will be charged a \$10.00 service fee and forfeit the first nights use fee. No-shows, Early Departures, or Cancellations after the scheduled arrival date, are not entitled to a refund.

**Group Facility** If you cancel a group facility reservation within 14 days of your scheduled arrival date you will be charged the \$10.00 service fee and forfeit the first nights use fee or the total use fee for day use facilities.

**No-shows** If you do not arrive at the campground or group facility and do not cancel the reservation in accordance with the above policies, you will be assessed a \$20.00 service fee and forfeit the first nights use fee or the total use fee for day use facilities.

**Refunds** Refunds must be requested no later than 14 days after your scheduled departure date.

**Bankcard Purchases** Refunds for bankcard payments will be issued as a credit to your bankcard.

**Check or Cash Purchases** Refunds for payments made by cash, check, or money order will be issued as a check refund. This only applies to payments directly at a field site. These types of payments are not accepted for advance internet and call center reservations.

A refund will be processed within 30 days of receipt and approval of refund requests made during or after departure can only be processed when approved by the facility management staff based upon local policy.

**Emergency Closures** In the event of an emergency, every attempt will be made to notify impacted customers. All fees paid will be fully refunded in a reasonable time period.

#### **Discounts**

Customers using the Interagency Senior or Access Pass (or the Golden Age or Access Pass) are required to present the Pass and one form of identification to confirm the discount. If you do not provide proper documentation, you must pay the full recreation use fee prior to using the facility.

Some federal agencies have imposed quarantines on transporting firewood. Please check with your camping destination about firewood restrictions. Visit <http://dontmovefirewood.org> for more information.

**Changes to the Policies and Procedures** We reserve the right when necessary to modify reservation policies.

Current reservation policies are available on the Internet at [www.recreation.gov](http://www.recreation.gov) and at participating NRRS field locations.



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