

Von: reservations@goalamo.com
Gesendet: Mittwoch, 3. Juni 2015 22:15
An: igex@gmx.ch
Betreff: Alamo Reservation Confirmation 895288167 for Vancouver Cruise Ship



Hi, GERHARD - Thanks for choosing Alamo!

You reserved a Intermediate SUV on July 27, 2015 in Vancouver Cruise Ship. Your **Confirmation Number - 895288167**

[Vancouver Cruise Ship](#)
999 Canada Pl
Vancouver BC V6C3E1 Canada
(888) 826-6893



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Your Reservation [Modify this reservation](#)

Pick-up & Return

Pick-up

Mon, Jul 27, 2015 09:00 AM
Vancouver Cruise Ship
999 Canada Pl
Vancouver BC V6C3E1 Canada

Return

Wed, Aug 05, 2015 05:00 PM
Calgary 5th Ave Se
114 5 Ave SE
Calgary AB T2G0E2 Canada

Your Vehicle & Add-Ons



Car Summary

Intermediate SUV
Toyota RAV4 or similar
Power Windows
Automatic Transmission
Air Conditioning
Power Door Locks

Your Rate

Rates & Charges

1 Week(s) @479.00	\$ 479.00
3 Day(s) @95.80	\$ 287.40
UNLIMITED KILOMETERS	INCLUDED
Premium Location Charge	\$ 5.00
Pvrt Bc 1.50/day	\$ 15.00
Veh License Recovery .94/day	\$ 9.40
Provincial Sales Tax (7.0%)	\$ 51.97
Ca Goods/svces Tax B C (5.0%)	\$ 37.87
Total Savings	- \$ 38.32
Estimated Total:	\$ 847.32

Your Information

Driver Name: GERHARD BROENNIMANN

Alamo Insider Number: 776083361

Email: igex@gmx.ch

Frequent Traveler Program: AIR BERLIN TOPBONUS 141901911

Arriving Airline:

Driver Information

Driver 1

Name: GERHARD BROENNIMANN

Rental Policies

A van rented in the US must not be driven in Canada. These vans do not meet Federal Bus Safety Standards and can not be used to transport children (12th grade or younger), other than family members of the renter, for school-related functions.

One-Way rentals are allowed within Canada and may be assessed a one-time drop charge or mileage charge in addition to the rental rate. This is also known as an 'inter-city' fee.

If there is a drop charge fee, it will be disclosed when you book via the web site and is payable at time of pick-up.

The return location is indicated on your rental agreement. The cost of the rental reflects the return of the vehicle to that location. Returning the vehicle to a location other than the one indicated on your rental agreement will incur a separate charge.

A credit card guarantee is required at certain times of the year in order to reserve a car.

Certain car types require a credit card guarantee year-round.

If your reservation required a credit card in order to book and you need to cancel, please be sure to give at least 24 hours advance notice to avoid any cancellation fees and/or penalties.

As a customer, you have a choice as to how you would like to pay for fuel.

Option 1: Prepay Fuel

- This option allows the renter to pay for the full tank of gas at the time of rental and return the tank empty. No refunds will be issued for unused gas.

Option 2: We Refill

- This option allows the renter to pay Alamo at the end of the rental for gas used but not replace. Price per litre will be higher than local fuel prices.

Option 3: You Refill

- This option allows the renter to return the vehicle with a full tank of gas to avoid extra fuel charges.

Important Note: For Europeans booking in the US and Canada, unless included in the rate package, payment for a tank of gas will be required at time of rental. No refund will be issued for fuel purchased but not used. The total prepaid fuel charge reflected is an estimate based on current prices and the average tank size for the car class reserved, and may change at time of rental.

Alamo is continually monitoring the United States national alert status. We are committed to getting all of our customers to their destinations in a safe and efficient manner. Currently, our normal One-Way rental policy and pricing remain the same. We will adapt our business policies if the United States national situation impacts the travel industry.

Air Travel Suspension: If the U.S. Department of Transportation suspends air travel, we will activate our special One-Way rental policy. Alamo will waive all cancellation and no-show fees. For vehicles that are already on rent, we will waive any unauthorized drop fees/surcharges regardless of the Alamo location the vehicle is returned. For new rentals, Alamo will have no limit to the number of vehicles available for One-Way travel.

Alert Status Change: Should the U.S. Department of Homeland Security change our alert status, we will immediately make all modifications to our policies available to you on our website, or on our reservation line at 1-800-462-5266 (for reservations outside North America 1-954-522-9696).

A credit card, with available credit and in the renter's name, must be presented. The signature on the back must match the name imprinted on the card. In addition, if the renter has an online transaction, the number and name printed on the card presented by renter must match the name and number stored for the online transaction.

Canada: The following credit cards are accepted for rentals in Canada: American Express®, MasterCard®, VISA®.

An Early Return fee is charged at a rate of \$15 per rental when a vehicle is returned at least one calendar day early and total daily/weekly charges is less than the initial charged amount.

Minimum age to rent a vehicle is 21, except in NY and MI, where the minimum age to rent is 18.

Rental rates may be higher for renters and additional drivers under the age of 25 (to view young driver fee, please go to the reservation page and select the location).

Certain specialty and larger sized vehicles may not be available for rentals when the renter or additional driver is under 25.

Most locations do not accept cash as a deposit at the beginning of the rental. Renters may use cash as form of final payment upon return of the vehicle. Renter must meet location's cash rental requirements. Locations that accept cash may limit vehicle selection based on the location's policy. Please review the following guidelines:

- Renter must meet location's cash rental requirements.
- A deposit in the amount of the calculated rental charges, plus an additional deposit, is required.
- Renters may use cash as form of final payment upon return of the vehicle.

Alamo is committed to providing a range of mobility devices for our customers with disabilities. Hand controls,

spinner knobs, and pedal extenders are available at no additional charge. At this time, we do not offer vehicles equipped with wheelchair lifts. In many metropolitan areas, you can find specialty companies that provide vehicles with wheelchair lifts and other devices for both long- and short-term rentals.

Debit/check cards are considered to be any non-credit card bearing the VISA, MasterCard or Discover Card logo. Any other non-credit card without one of these logos is not accepted.

Please review the following guidelines:

- For pick-ups in the United States, without proof of round-trip ticket, debit or check cards are accepted only when returning the vehicle. A credit card in the name of the renter must be presented at the time of pick-up.
- Puerto Rico, a credit card in the name of the renter must be presented at the time of pick-up. Debit/check cards are accepted only for payment at time of return.
- In Canada, a credit card in the name of the renter must be presented at the time of pick-up. Debit/check cards with the Visa or MasterCard logos only are accepted for payment at time of return.

Alamo permits renters to drive the vehicle only into specific countries based on the original pick-up country. Please ask for details at time of rental.

The rental vehicles must be returned to a location within the country from which the vehicle was originally rented.

Rentals originating in the United States (USA) can be driven throughout the USA and Canada. Vehicles cannot be driven into Mexico.

Note: Canadian citizens cannot rent a car in the US and drive it into Canada.

- All additional drivers must meet all rental requirements.
- Additional drivers must appear at the rental counter with the primary renter.
- Additional drivers must sign the rental agreement.
- An additional daily fee may apply for any Additional Drivers.
- The additional driver can only be added to the contract at the pick up location.

Note: State law in California, Illinois, Missouri, Nevada, Oregon, and Wisconsin allow the spouse to be an automatic authorized driver as long as renter requirements are met.

Trailers, boats, equipment for persons with disabilities, and chains cannot be attached to an Alamo rental vehicle except when provided by Alamo.

- Must meet the location's minimum age requirements.
- Present a valid driver's license.
- Present a major credit card in renter's name at the time of rental.

Note: A Credit card is not required to rent in the state of New York. Renters who do not have a credit card will need to complete a cash qualification process in order to rent a vehicle.

5:00pm-8:00am Mon-Fri and 2:00pm-8:00am Sat and Sun (Sept 30-May 1st Sat 12:00pm-8:00am and Closed

Sunday)

A 24 hour key drop box is located at the rental desk located in the lobby of the Sandman Hotel. Parking for after hours returns is located on Level A.


If you or any driver operate the rental vehicle in select areas, and generate an unpaid toll, you will be charged our Toll Pass Convenience Charge of \$3.95 for each day you use a toll road or bridge plus the cost of all unpaid tolls. The maximum TollPass Convenience Charge for the rental period is \$19.75, plus the cost of all unpaid tolls. For information call (877) 860-1283. If you or any driver operate the rental vehicle in areas not served by TollPass and generate any unpaid toll(s) then you will be charged for all unpaid tolls and an administrative charge of up to \$25.00 per rental. For additional information regarding participating TollPass locations, please visit the TollPass Program Overview on our website. This can be found by searching 'TollPass' in the Help/Support section.

Toll Road Usage Program: www.htallc.com/alamo

Espanol: www.es.htallc.com/alamo

Francais: www.fr.htallc.com/alamo

Portugues: www.pt.htallc.com/alamo

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