

# IBM Corporate Service Corps Program in Morocco: Casablanca



## UAE CSC 5: Arrival Kit Welcome to Casablanca



## EMERGENCY INFORMATION

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### IBM CASABLANCA Security point person

**Frédéric ROSE**

Country Security Advisor

**IBM - Direction Sécurité - IMT FRANCE**

**Tél.:** +33 (0)2-38-57-49-92

**Fax:** +33 (0)1-58-75-00-14

**GSM:** +33 (0)6-83-63-32-57 / +33 (0)6-60-27-16-48

[frederic.rose@fr.ibm.com](mailto:frederic.rose@fr.ibm.com)

**Contact IBM CCNA Manager:**

### **Nabil Baddou**

Corporate Citizenship and Corporate Affairs Manager IBM Morocco /

fixe: +212 5 37 28 75 00

Fax : +212 5 22 97 27 32

Mobile: + 212662753728

[nabil.baddou@ma.ibm.com](mailto:nabil.baddou@ma.ibm.com)

Police: 19

Fire: 15

Ambulance: 177

### DOT point person

**Imane Bentaouet**

DOT UAE Program Manager

+212 655655529

[ibentaouet@dotrust.org](mailto:ibentaouet@dotrust.org)

**Marianne Bitar Karam**

DOT UAE Program Advisor

+961 3 43 77 12

[mbitarkaram@dotrust.org](mailto:mbitarkaram@dotrust.org)

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## IBM SECURITY POLICIES:

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Casablanca Security Departments will respond to all types of emergencies 24 hours a day. In the event of an emergency, please dial 19. In addition, you may call IBM France 24/7 operational Security room, for conveying your message to IBM Security. IBM C Security room numbers are: **+33 (0)2-38-57-49-92- mobile +33 (0)6-83-63-32-57 / +33 (0)6-60-27-16-48**. In addition, and in case of real emergency, you may also contact IBM Corporate Citizenship and Corporate Affairs Manager, Nabil Baddou who can guide you through. **His Mobile number is: + 212662753728**

**Security Travel Approval** As you may know, Morocco (including Casablanca ), falls under IBM Corporate Travel Advisory "Restricted" status, which requires the travel Security approval of IBM MEA General Manager, prior to depart from home country. Exceptionally, IBM CSC management will secure the collective approval on your behalf.

No vaccinations required unless arriving from infected areas.

**Security Situation:** Violent crime is not a major problem in Morocco, but there are occasional incidents involving theft at knifepoint in the major cities and along beaches. Since early 2011 there have been occasional demonstrations and protests in a number of places across the

country. In general, demonstrations have been peaceful but there have been isolated incidents of vandalism and looting.

**Security Recommendations:** To minimize risk, using your Security common sense is highly recommended at all times whilst in Morocco/ Casablanca. The serious and consistent implementation of the following IBM ME Security recommendations will help mitigating any potential Security risks:

- Airport pick-up/drop and transportation to be arranged with the DOT team..
- Personal identification should be carried during the entire visit.
- High degree of awareness, alertness and vigilance should be maintained at all times.
- Always be aware of your surroundings.
- Security common sense should be maintained at all times.
- Maintain low profile.
- Changing your daily routine is recommended.
- Treat mail and packages from unfamiliar sources with suspicion.
- Maintain good understanding of the latest Security environment for Casablanca.
- Keep time in public places to a minimum, including public areas of airport terminals and hotel lobbies.
- Emergency telephone/contact lists as well as CSC management contacts should be kept handy with you.
- Immediately report any suspicious or unusual situations to local authorities and to IBM Security.

**Tourism Security:** In case of any plans to visit remote touristic areas in Morocco, please notify **48 hours in advance** the DOT program manager in order to get security approval from the IBM

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## HOSPITALS

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### **CHU Ibn Rochd**

Adress: 1, Rue des Hôpitaux Casablanca

Phone: +212 5 22 47 00 63/78

Fax: +212 5 22 29-94-83

Website: <http://www.chuibnrochd.ma>

### **Clinique Rachidi**

Adress: 43, Bd Rachidi, Casablanca

Phone: +212 5 22 22 12 96/+212 5 22 20 92 42/43

Fax: +212 5 22 22 03 57

Website: <http://www.cliniquerachidi.com/home.html>

### **Clinique Badr**

Adress: Rue de l' Imam El Aloussi, Casablanca

Phone: +212 5 22 49 28 00

## CONSULAR INFORMATION

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Embassies& Consulates	Contact Information
Brazil, Consulate	+212 5 22 87 37 47
Canada, Embassy	+212 5 37 68 74 00
France, Consulate	+212 5 22 48 93 00
India, Embassy	+212 5 37 63 58 01
Japan, Embassy	+212 5 37 63 17 82
Slovakia, Consulate	+212 5 22 363 907
Switzerland, Consulate	+212 5 22 43 89 00
United States of America, Consulate	+212 5 22 26 45 50

## WORKPLACE

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### **Sub Team 1:**

**ALCS Workplace:** Association de Lutte Contre le Sida: Rue Salim Cherkaoui, Quartier des Hopiteaux.

**Main Contact:** Mrs. Nidal Chafai : Director of Administration and Finance

**Email :** nidalchaf@gmail.com

**Tel :** +212 522221701/ mobile +212 663653294

### **Sub Team 2:**

**OFPPT Workplace:** OFPPT, Intersection de la Route B.O. N50 et la Route National N11. Sidi Maarouf. Casablanca

**Main Contact:** ABDELHAMID.LOTFI@OFPPT.MA, Director of Communication

**Email :** ABDELHAMID.LOTFI@OFPPT.MA

**Tel :** +212522634444-2126610243

### **Sub Team 3:**

**CHU Workplace:** Centre Hospitalier Ibn Rochd. 6 Rue Lahssen ELAARJOUN, Casablanca, Morocco

**Main Contact:** Ms. Amina Rholam , Director of ICT

**Email :** m.rhoulam@chucasa.ma

**Tel :** +212 22483030/+212 6 00 04 42 83

**Sub Team 4:**

**SMIT workplace:** Centre D'affaires-Avenue Ennakhil-Hay Riad-Rabat-Maroc.

**Main Contact :** Mr. Allal Bouguerne, Director of Development and sustainability

**Email:** abouguerne@smit.gov.ma

**Tel :**+212 537577883/ mobile +212 661475191

## ACCOMODATION INFORMATION

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### **JM Suites Hotel**

Adresse: 161 Angle Boulevard Rachidi Boulevard et Avenue Moulay Hassan 1er Quartier

Moulay Youssef . Casablanca. 20 070 Maroc

Tel : +212 (0) 522 26 06 66

Fax : + 212 (0) 522 20 97 11

E-Mail : [info@jmsuiteshotel.com](mailto:info@jmsuiteshotel.com)

GPS : N 33° 35' W 7° 37'

**Website:** <http://www.jmsuiteshotel.com>

## IBM MOROCCO CSC TEAM 5 - SUB-TEAMS

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Sub team	Name	Gender	Tenure	Country	Job Family
Sub team 1	Patrick Joussem	M	24	France	Project Management
	Catherine Fillare	F	14	United States	Consulting
	Gerry Broennimann	M	6	Switzerland	IT Architect
	Ramgopal Yadav	M	7	India	Consulting
Sub team 2	Laurie Miller	F	24	United States	Human Resources
	Lauren De Victoria	F	3	Puerto Rico	Finance
	Chandra Prasant Singh	M	4	India	General Professional
	Michael Keller	M	3	Israel	Development Engineers
Sub team 3	Djurdjica Damjanovic	F	3	Slovakia	Project Management
	Susan Mitchell	F	4	United States	Information Technology
	Grant Alvis	M	6	United States	Development Engineers
Sub team 4	Brittany D. Thompson	F	4	United States	Consulting
	Dany Le Goaix	M	24	Canada	Project Management
	Sayoko Matsumoto	F	10	Japan	Sales
	Ana Paula Maranhão Csuraji	F	3	Brazil	General Professional

### IBM CSC Morocco TEAM 5 CONTACT INFORMATION in Morocco

Name	Tel	Email
Djurdjica Damjanovic	0614835690	<a href="mailto:durdica.damjanovic@sk.ibm.com">durdica.damjanovic@sk.ibm.com</a>
Susan Mitchell	0632781529	<a href="mailto:smitchel@us.ibm.com">smitchel@us.ibm.com</a>
Michael Keller	0632781527	<a href="mailto:mkeller@il.ibm.com">mkeller@il.ibm.com</a>
Patrick Joussem	0614835538	<a href="mailto:joussem@fr.ibm.com">joussem@fr.ibm.com</a>
Dany Le Goaix	0632784418	<a href="mailto:dlegoaix@ca.ibm.com">dlegoaix@ca.ibm.com</a>
Ramgopal Yadav	0639685009	<a href="mailto:ramyadav@in.ibm.com">ramyadav@in.ibm.com</a>
Sayoko Matsumoto	0632781518	<a href="mailto:sayocom@jp.ibm.com">sayocom@jp.ibm.com</a>
Laurie Miller	0614835721	<a href="mailto:llmiller@us.ibm.com">llmiller@us.ibm.com</a>
Catherine Fillare	0632781524	<a href="mailto:catherine.fillare@us.ibm.com">catherine.fillare@us.ibm.com</a>
Lauren Lopez De Victoria	0632781526	<a href="mailto:llopezd@us.ibm.com">llopezd@us.ibm.com</a>
Grant Alvis	0614835708	<a href="mailto:galvis@us.ibm.com">galvis@us.ibm.com</a>
Ana Paula Maranhão Csuraji	0614835584	<a href="mailto:anapcsur@br.ibm.com">anapcsur@br.ibm.com</a>
Chandra Prasant Singh	0632781521	<a href="mailto:chpsingh@in.ibm.com">chpsingh@in.ibm.com</a>
Gerry Broennimann	0614835575	<a href="mailto:gebr@ch.ibm.com">gebr@ch.ibm.com</a>
Brittany D. Thompson	0614835715	<a href="mailto:bdthomps@us.ibm.com">bdthomps@us.ibm.com</a>

Police:19

Fire:15

Ambulance:177

## Flight Schedule

	LAST NAME	FIRST NAME	DEPARTURE CITY	DEPARTURE DATE	DEPARTURE ROUTE	ARRIVAL AIRLINE AND FLIGHT NUMBER	ARRIVAL DATE AND TIME	DEPARTURE FLIGHT	DEPARTURE DATE AND TIME	NOTES
	ALVIS	GRANT MATTHEW MR	AUSTIN	24 Apr 14	DELTA AIRLINES FLT 1868 FROM AUSTIN TO ATLANTA CONNECTING TO DELTA AIRLINES FLT 028 FROM ATLANTA TO PARIS	DELTA AIRLINES FLT 8460 FROM PARIS TO CASABLANCA	25 APR @ 1440	DELTA AIRLINES FLT 8592 FROM CASABLANCA TO PARIS	01 JUN @ 0740	POST CONFERENCE PERSONAL TRAVEL
	BROENNIMANN	GERHARD HEINZ MR	ZURICH	25 Apr 14	IBERIA FLT 3475 FROM ZURICH TO MADRID	IBERIA FLT 3302 FROM MADRID TO CASABLANCA	25 APR @1345	IBERIA FLT 3301 FROM CASABLANCA TO MADRID	26 MAY @ 1150	
	MITCHELL	SUSAN BRADLEY MS	BOSTON	24 Apr 14	JETBLUE AIRWAYS FLT 417 FROM BOSTON TO NEW YORK JFK	ROYAL AIR MAROC FLT 201 FROM NEW YORK TO CASABLANCA	25APR @ 0740	ROYAL AIR MAROC FLT 200 FROM CASABLANCA TO NEW YORK JFK	24 MAY @ 1400	
	SINGH	CHANDRA PRASHANT MR	BENGALURU	24 Apr 14	AIR INDIA FLT 608 FROM BENGALURU TO MUMBAI CONNECTING TO EMIRATES FLT 501 FROM MUMBAI TO DUBAI	EMIRATES FLT 751 FROM DUBAI TO CASABLANCA	25 APR @ 1255	EMIRATES FLT 752 FROM CASABLANCA TO DUBAI	24 MAY @ 1430	
	DAMJANOVIC	DURDICA MS	BRATISLAVA	25 Apr 14	CZECH AIRLINES FLT 961 FROM BRATISLAVA TO PRAGUE CONNECTING TO CZECH AIRLINES FLT 760 FROM PRAGUE TO PARIS	AIR FRANCE FLT 1496 FROM PARIS TO CASABLANCA	25 APR @ 2105	AIR FRANCE FLT 1497 FROM CASABLANCA TO PARIS	30 MAY @ 0740	POST CONFERENCE PERSONAL TRAVEL
	KELLER	MICHAEL MR	TEL AVIV	25 Apr 14	ALITALIA FLT 815 FROM TEL AVIV TO ROME	ALITALIA FLT 874 FROM ROME TO CASABLANCA	25 APR @ 1635	ALITALIA FLT 877 FROM CASABLANCA TO ROME	24 MAY @ 0310	
	LE GOAIX	DANIEL JOEL MR	TORONTO	24 Apr 14	AIR FRANCE FLT 351 FROM TORONTO TO PARIS	AIR FRANCE FLT 1596 FROM PARIS TO CASABLANCA	25 APR @ 1440	KLM ROYAL DUTCH FLT 2694 FROM CASABLANCA TO AMSTERDAM	30 MAY @ 1305	POST CONFERENCE PERSONAL TRAVEL
	MARANHO CSURAJI	ANA PAULA MS	SAO PAULO	24 Apr 14	IBERIA FLT 6824 FROM SAO PAULO TO MADRID	IBERIA FLT 3300 FROM MADRID TO CASABLANCA	25 APR @ 1110	IBERIA FLT 7970 FROM CASABLANCA TO MADRID	24 MAY @1555	
	YADAV	RAMGOPAL	DELHI	25 Apr 14	EMIRATES FLT 513 FROM DELHI TO DUBAI	EMIRATES FLT 751 FROM DUBAI TO CASABLANCA	25 APR @ 1255	EMIRATES FLT 752 FROM CASABLANCA TO DUBAI	24 MAY @1430	
	THOMPSON	BRITTANY DANIELLE MS	WASHINGTON	24 Apr 14	DELTA AIRLINES FLT 8631 FROM WASHINGTON TO PARIS	DELTA AIRLINES FLT 8602 FROM PARIS TO CASABLANCA	25 APR @ 0920	DELTA AIRLINES FLT 8443 FROM LISBON TO PARIS	FROM LISBON 02 JUN @ 1155	POST CONFERENCE PERSONAL TRAVEL
	MATSUMOTO	SAYOKO MS	TOKYO	24 Apr 14	JAPAN AIRLINES FLT 045 FROM TOKYO TO PARIS	AIR FRANCE FLT 1496 FROM PARIS TO CASABLANCA	24APR @ 2105	ROYAL AIR MAROC FLT 800 FROM CASABLANCA TO LONDON	24 MAY @ 1340	POST CONFERENCE PERSONAL TRAVEL
	FILLARE	CATHERINE ANNA DESARNO MS	WASHINGTON	24 Apr 14	DELTA AIRLINES FLT 8631 FROM WASHINGTON TO PARIS	AIR FRANCE FLT 1896 FROM PARIS TO CASABLANCA	25 APR @ 0920	AIR FRANCE FLT 1897 FROM CASABLANCA TO PARIS	24 MAY @ 1020	POST CONFERENCE PERSONAL TRAVEL
	MILLER	LAURIE MS	DENVER	24 Apr 14	DELTA AIRLINES FLT 2554 FROM DENVER TO NEW YORK	ROYAL AIR MAROC FLT 201 FROM NEW YORK TO CASABLANCA	25 APR @ 0740	ROYAL AIR MAROC FLT 200 FROM CASABLANCA TO NEW YORK	31 MAY @ 1400	POST CONFERENCE PERSONAL TRAVEL
	JOUSSEN	PATRICK MR	MONTPELLIER	25 Apr 14	AIR FRANCE FLT 7689 FROM MONTPELLIER TO PARIS	AIR FRANCE FLT 1196 FROM PARIS TO CASABLANCA	25 APR @ 1725	AIR FRANCE FLT 1497 FROM CASABLANCA TO PARIS	31 MAY @ 0740	POST CONFERENCE PERSONAL TRAVEL
	LOPEZ DE VICTORIA SANTIAGO	LAUREN	SAN JUAN	22 Apr 14	AMERICAN AIRLINES FLT1357 FROM SAN JUAN TO NEW YORK CONNECTING TO AMERICAN AIRLINES FLT 100 FROM NEW YORK TO LONDON	ROYAL AIR MAROC FLT 801 FROM LONDON TO CASABLANCA	25 APR @ 2125	AMERICAN AIRLINES FLT 5853 FROM CASABLANCA TO MADRID	08 JUN @ 1150	POST CONFERENCE PERSONAL TRAVEL

## CSC Morocco 5 In-Country Deployment Calendar

25 April - 25 May 2014						
SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
					<b>25 CSC Morocco 5 ARRIVALS</b>	<b>26 CSC Morocco 5 Informal meeting</b>
<b>27</b>	<b>28 Program Briefing</b> with DOT & IBM Morocco. Protocol meetings, visits to clients' offices SOW project work starts on-site	<b>29</b> SOW project work starts on-site	<b>30</b> SOW project work starts on-site	<b>01</b>	<b>02</b>	<b>03</b>
<b>04</b>	<b>05</b> In the early morning an internal review of the week together with DOT	<b>06</b>	<b>07</b>	<b>08 Community Service Day</b>	<b>09</b>	<b>10</b>
<b>11</b>	<b>12</b> In the early morning an internal review of the week together with DOT	<b>13 Mid-term review of the SOW projects</b> together with DOT and representatives of client organizations	<b>14</b>	<b>15</b>	<b>16</b>	<b>17</b>
<b>18</b>	<b>19</b> In the early morning an internal review of the week together with DOT	<b>20</b>	<b>21</b> Time (TBA) Reception and local media event	<b>22</b> Final Deliverable presentations to clients in Casablanca	<b>23</b> Morning : Debriefing meeting with IBM  Free time	<b>24</b> Departure of CSC5 team

