

Zurich, 26.01.2014

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To Whom It May Concern:

I am an IT Specialist in an architectural role at IBM Global Business Services (GBS). Since 2008 I support the development and maintenance of the system for multiple Swiss social insurance agencies. We have a Global Delivery setup, with a local customer who collaborates with a team of local architects like me. Development and regression testing is performed in India. I am the lead architect of two business applications and currently responsible for a team of 4 local architects and for an Indian team of 3 developers and 3 testers. I have a close interaction with the product managers from the customer and support them directly by specifying complex change requests or resolve incidents from the production environments.

I have a strong technical background, especially in Java programming and databases. I started my career as Java developer on a 10-months assignment in India where I could apply my programming skills and additionally extend my cultural awareness. I learned how Global Delivery projects are perceived at "the other end", having seen the offshore perspective and worked in this special environment. The experiences I have made in this time are still very valuable for my current job, as I know very well where communication problems between the Swiss and Indian colleagues could occur and how they can be avoided. Additionally I have the daily opportunity to help the customer and the end users at productive problems. I developed strategies to combine hints and system analysis tasks to localize the root cause of a production incident and to create a solution or find a workaround.

My interests in travelling and different cultures have grown even more since my assignment in India and were a significant motivation to apply for the Corporate Service Corps program. Outside of work I do some active sports like skiing and poly-sportive activities (football, volleyball, track and field athletics) in a local sports club. I am the president of this association and regularly engaged in organizing committees for local events for the public and for youth development. Having worked a lot with web publishing, photo optimization and article writing helped me to create and maintain the website of the sports club, too.

For the CSC Assignment, I am especially interested in a project with a technical or educational focus, though I believe I can make a strong contribution in any project constellation. I regard the CSC program as chance for a big give-back and am highly motivated to contribute to something good. Last but not least I hope my French skills will be of good use and get refreshed and improved during my time in Morocco.

Sincerely,

Gerry Brönnimann